

JYOTHISHMATHI INSTITUTE OF PHARMACEUTICAL SCIENCES

GRIEVANCE REDRESSAL CELL

The institution has a grievance cell. It looks in to general and academic complaints of the staff and students. It promptly tries to offer solutions for their Redressal of the Committee. The staff and students are notified to put their complaints/suggestions in the grievance box. The grievances are sorted out with in the purview of the committee and if unsolved, Then the issues are brought to the notice of the authorities.

Objectives:

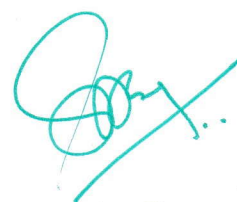
1. To create a platform where staff and students can raise their problems about academic and non-academic matters.
2. To receive suggestions from the staff and students for improvement.
3. To ensure effective solution to the staff and students to redress their problems.

Functions :

1. The cases are attended promptly on the receipt of return grievances from staff and students.
2. The cell reviews all cases and acts accordingly as per the policy
3. The cell submits report to the authorities regarding the cases attended.

Committee :

S.No	Designation	Designation in committee	Name
01.	Principal	Chairman	Dr.S.D.Shanmugakumar
02.	Assistant professor	Convener	Mr.Narendar Naik
03.	Assistant professor	Member	Dr.P.Naresh
04.	Assistant professor	Member	Dr.Manna susan rajan
05.	Assistant professor	Member	Mr.M.Vidyasagar
06.	Assistant professor	Member	Mrs.N.Bhagyalaxmi
07	Professor, JNTUH	OMBUDSMAN	Prof.B.C.Jinga



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PROCEEDINGS OF THE GRIEVANCE REDRESSAL COMMITTEE

Date : 12/12/2019

MINUTES OF THE MEETING (AY :2019-2020)

1. Grievance Redressal cell facilitates the resolution of grievances in a fair and impartial manner involving the respective college connected with the student grievance.
2. There is no grievance in aspect of faculty and student issues.
3. The committee resolves the issues, If any, confidentially manner.
4. Further, a strategic plan has been adopted by the committee in handling the student issues.

Committee members present :

S.No	Designation	Designation in committee	Name	Signature
01.	Principal	Chairman	Dr.S.D.Shanmugakumar	
02.	Assistant professor	Convener	Mr.Narendar Naik	
03.	Assistant professor	Member	Dr.P.Naresh	
04.	Assistant professor	Member	Dr.Manna susan rajan	
05.	Assistant professor	Member	Mr.M.Vidyasagar	
06.	Assistant professor	Member	Mrs.N.Bhagalaxmi	
07	Professor, JNTUH	OMBUDSMAN	Prof.B.C.Jinga	Absent


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